

STAFF – CHILD INTERACTIONS

COURSE WORKBOOK

For

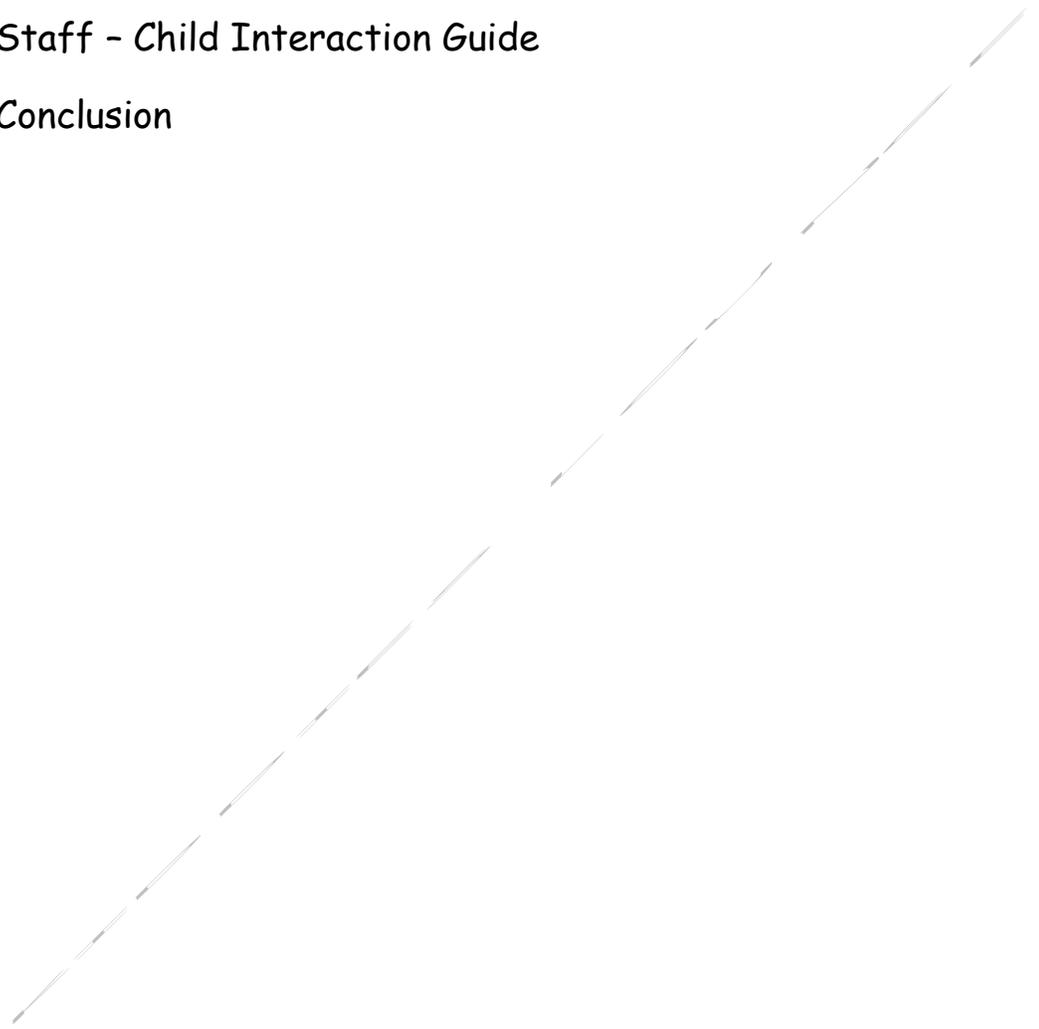
Childcare Providers, Daycare Operators, Crèche
Managers, Nursery Owners and anyone interested
in setting up a Childcare Business.

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Kiddies Lounge Childcare Academy



COURSE CONTENTS

- Introduction
 - What is Positive Communication
 - Staff - Child Interaction Guide
 - Conclusion
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STAFF – CHILD INTERACTIONS GUIDE

1. TELL THE CHILDREN WHAT TO DO:

SAY	DO NOT SAY
<ul style="list-style-type: none">- Sit down when you slide- Sit in the swing- Walking feet	<ul style="list-style-type: none">-Don't stand when you slide- Don't stand in the swing- Stop running/No running

2. PRAISE AND ENCOURAGEMENT

SAY	DO NOT SAY
<p>You remembered to clean up your place at the table today. Good girl</p> <p>I noticed you working hard on your picture. The blue colour you used is very bright well done boy</p>	<p>What a good girl you were today</p> <p>What a beautiful picture. It's the most beautiful picture I've ever seen.</p>

3. OFFERING INFORMATION

SAY	DO NOT SAY
If you fold up your clothes into the wardrobe, people won't walk on them and get them dirty again.	Fold up your clothes into the wardrobe
When the caps are put back on the markers, they will not dry out and we will be able to use them again	Cover up the markers and them away

4. FOCUS ON INDIVIDUAL POSITIVE BEHAVIOUR

SAY	DO NOT SAY
Oh I see that you are not busy right now, come and help me set up the table for lunch	Stop running around the room

5. FOCUS ON FEELINGS AND ACTIONS RATHER THAN UNDESIRABLE BEHAVIOUR

SAY	DO NOT SAY
I see that you are angry with john. Next time use your words to tell him you want the ball. Do not hit okay. Now apologize to john	Don't hit. Bad boy

6. FOCUS ON WHAT IS GOING TO HAPPEN NEXT

SAY	DO NOT SAY
As soon as you pick up the blocks you were playing with, you can go outside and play After you have washed your hands, come to the table and have some snack	Hurry up and pick up those blocks Go wash your hands

7. FOCUS ON GROUP POSITIVE BEHAVIOURS

SAY	DO NOT SAY
Almost everyone remembered to push in their chair today. Good job to you all	Some people are still forgetting to push in their chairs.

8. RESPONDING TO DAMAGE OF MATERIALS AND EQUIPMENT

SAY	DO NOT SAY
<p>Oh dear one of the snack mats has been torn. That's sad. Now only three people will be able to sit at snack mats instead of five. Let's be more careful next time. So that we all can sit comfortably to enjoy our snack time.</p> <p>The lid of the milk tin was left open. Now ants have entered and it cannot be used. We won't be able to take milk until we can get another one. Let's be more careful</p>	<p>Who tore up the snack mat?</p> <p>Who left the lid of the milk can open?</p>

